

## Terms and Conditions for [kantine.eucsyd.dk](https://kantine.eucsyd.dk) for EUC Syd

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### Ordering

At our website <https://kantine.eucsyd.dk> you can put money onto your paymentcard account (50 DKK minimum and max 1000 DKK).

All prices are incl. VAT and other taxes unless otherwise stated. Prices are current prices and are updated regularly.

- When making a purchase at <https://kantine.eucsyd.dk> agreements are made in the following languages:
  - Danish
  - English
  
- 1. To make a purchase at <https://kantine.eucsyd.dk> you must go through 5 steps:
  1. Log in using your username and password
  2. Choose manage account
  3. Choose top up
  4. Fill in the desired amount and choose proceed to payment
  5. Fill in your card details and confirm payment

### Payment

- At <https://kantine.eucsyd.dk> the following payment methods are accepted:
  - Dankort / Visa-dankort
  - Transactions kr. 0,0 – 50,00 fees apply kr. 0,70
  - Transactions kr. 50,01 – 100,00 fees apply kr. 1,10
  - Transactions kr. 100,01 – 500,00 fees apply kr. 1,39
  - Transactions kr. 500 fees apply kr. 1,39 + 0,00% of the amount
  - Visa (0,70 DKK + 1,25%)
  - Visa Electron (0,70 DKK + 1,25%)
  - Mastercard (0,70 DKK + 1,25%)

When using certain types of payment an additional card fee will be applied. The specific amount for each type of payment is listed in parentheses above.

The total amount charged can never be more than what is confirmed at the end of the purchase.

### Returns

You have the right to withdraw from the contract made at <https://kantine.eucsyd.dk> within 14 days of receiving your purchase.

If you wish to return your order please contact us directly and we will issue a refund. Remember to include your bank number and registration when contacting us, so that we may transfer the refund directly to your bank account.

When shopping at <https://kantine.eucsyd.dk> the customer has the possibility of termination and thus redemption of the remaining balance without notice for up to one year.

**Disclaimers**

Reservations are made for typo, price change and technical errors. All prices are included VAT and other expenses in DKK.

**Responsibilities and liabilities**

EUC Syd Can in no case be liable by any loss, missing, stolen or any misuse of any kind of the card. The responsibility lies by the cardholder and not IT-Center Syd.

**Warranty**

Please register any complaint regarding your purchase in a timely manner. Any complaint received within two months of the purchase will be considered timely.

If you wish to register a complaint, please send it to:

**EUC Syd**  
**Hilmar Finsens Gade 18**  
**6400 Sønderborg**  
**Tlf. 74 12 42 42**  
**eucsyd@eucsyd.dk**